



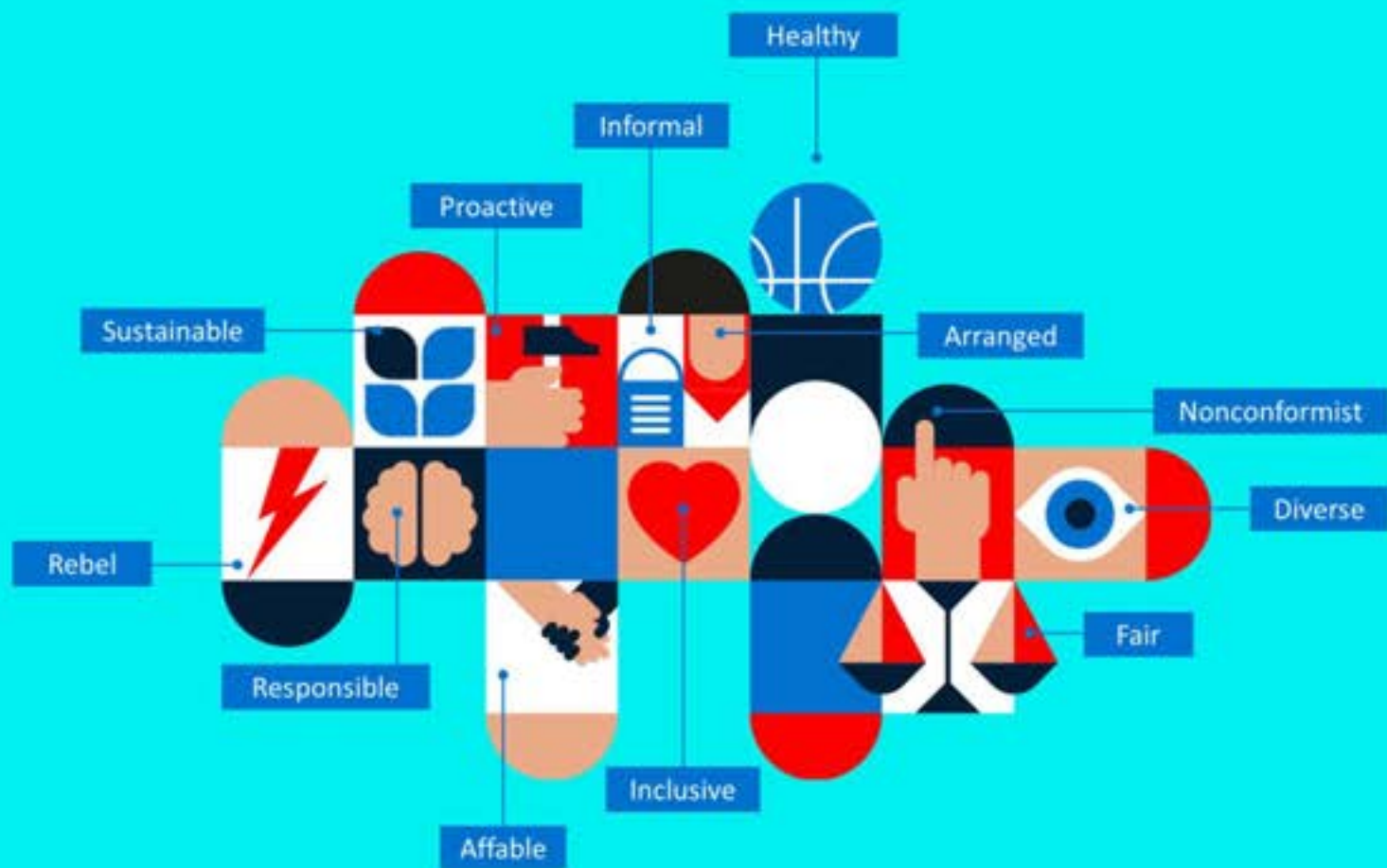
We are
Air Europa

We are Air Europa and our mission is to bring people closer together by offering them the freedom to create their best travel experience.

Our visión is to be preferred airline to fly between Europe and America, with the most modern fleet, growing in destinations and market share generating value for our customers, partners and employees.

All this is based on our values:

- The customer is at the center of our service proposition.
- People are the difference value of Air Europa and we distinguish ourselves by the ability to work collaboratively with a common goal.
- We are flexible and quick to adapt in a changing environment.
- We are environmentally friendly, socially responsible and profitable.
- We are nonconformists, working on continuous improvement seeking efficiency.



If Air Europa were a person

Member of SkyTeam alliance, AIR EUROPA, offers perfect connections from many European cities via Madrid to over 20 cities in the Americas.

Including the most important metropolises Panama, Sao Paulo, Buenos Aires, Bogota, Lima, Miami and Santo Domingo, all flights operated by the new Boeing 787 Dreamliner.

- Air Europa's B787 Dreamliner Business Class offers passengers fully reclinable flat beds featuring a spacious design in which flexibility and privacy come first. Every passenger benefits from direct aisle access. Air Europa offers internet access on all long-haul flights.
- According to latest "JACDEC" and "atmosfair" publications, Air Europa is one of the top worldwide carriers measured in safety and sustainability (12^e place of 125 airlines) which is a result of the constant renewal of the fleet.
- In addition, Air Europa is one of the most punctual airlines in Europe (*Cirium 2022)
- Air Europa offers most competitive fares for long haul travel between Latin America and Europe.

At Air Europa we are committed to sustainability. It's not just a word, it is central to our visión for the future.

We understand its profound impact, benefiting both the environment and society's well-being, along with the global economy.

Alongside this, we have developed a Strategic Plan 2023-2025 with sustainability as its primary focus

Project Flight 2030

- Consolidates all current and future projects at Air Europa
- Organized into three main categories: **Ecological**, **Social** and **Economic**
- Features decarbonization goals, aiming to reduce CO2 emissions through sustainable innovation

45 Ongoing Initiatives

- Collaboration with CEPSA: Air Europa forms a partnership with CEPSA, supplying 14,4 tons of sustainable aviation fuel (SAF2) to prevent 50 tons of CO2 emissions, equivalent to planting 575 trees.
- Participation in the 'ReFuelEU Aviation' initiative following European laws to encourage sustainability in air travel
- Acknowledgment by SkyTeam: Air Europa was honored by SkyTeam with the 'Reduced CO2 Emissions Award' during the Sustainable Flight Challenge Awards

**ATMOSFAIR**

Air Europa is one of the most efficient airlines

**JACDEC**Air Europa TOP airline in terms of safety

New Boeing 787 Dreamliner



A homogeneous fleet

In all our long-haul aircraft you will feel these attributes thanks to the most modern and sustainable aircraft (consuming 20% less fuel, thus generating fewer emissions).

More illuminated: 30% larger windows, with adjustable brightness.

More modern: Manufactured with 50% of advanced materials; stronger and lighter compounds.

More healthy: The filter system purifies 100% air eliminating bacteria.

More silent: The noise impact is 60% lower.

More comfortable: Cabin is pressurized lower than other planes, so the body absorbs 8% more oxygen and it reduces headaches, airsickness and tiredness.

Fly as you choose

Our Fare Family

- Economy Lite
- Economy Standard
- Economy Flex

Economy Lite	Economy Standard Aanbevolen	Economy Flex
599,29 EUR	654,29 EUR	voor 734,29 EUR nu 721,29 EUR
1 tas onder het zadel Max. 40x30x15 cm 1 handbagage Max. 10kg van 55x35x25cm	1 tas onder het zadel Max. 40x30x15 cm 1 handbagage Max. 10kg van 55x35x25cm 1 ingecheckte bagage Ingecheckte bagage met een gewicht van 23 kg	1 tas onder het zadel Max. 40x30x15 cm 1 handbagage Max. 10kg van 55x35x25cm 1 ingecheckte bagage Ingecheckte bagage met een gewicht van 23 kg - Wijzigingen toegestaan GRATIS - Terugbetaling mogelijk Met boete - Standaardstoel GRATIS
Selecteer	Selecteer	Selecteer

- Business Standard
- Business Flex

Business Standard	Business Flex
1.114,29 EUR	1.464,29 EUR
1 tas onder het zadel Max. 40x30x15 cm 2 handbagage Max. 14kg van 55x35x25cm 2 ingecheckte tassen Ingecheckte tas met een gewicht van 32 kg - Stoelkeuze GRATIS - Wijzigingen toegestaan GRATIS	1 tas onder het zadel Max. 40x30x15 cm 2 handbagage Max. 14kg van 55x35x25cm 2 ingecheckte tassen Ingecheckte tas met een gewicht van 32 kg - Stoelkeuze GRATIS - Terugbetaling mogelijk GRATIS - Wijzigingen toegestaan GRATIS
Selecteer	Selecteer

Second Service LH Flight – 01 June. 2024

Breakfast (SR CBML) : 10Eur



- Bollería caliente (croissant o bolla dulce) con pavo-queso/ Hot pastries (croissant or sweet bun) with cheese-turkey
- Yogurt natural/ Natural yogurt
- Fruta fresca/ Fresh fruit
- Bebida caliente (café o té)/ Hot drink (coffee or tea)
- Zumo de naranja/ Orange juice

*Alérgenos/ Allergens:



*Except CUN-MAD, JFK-MAD & MIA-MAD 15Eur

This service can be purchased in advance up to 24 hours before the flight departure and will not be available for sale on board.

Second Snack (SR CFML) : 10Eur



- Snack caliente/ Hot snack
- Focaccia de jamón y Mozzarella/ Ham & Mozzarella focaccia
- Fruta fresca/ Fresh fruit
- Chocolatina/ Choco bar
- Bebida caliente (café o té)/ Hot drink (coffee or tea)
- Refresco / Agua o zumo naranja/ Soft drink /Water or orange juice

*Alérgenos/ Allergens:



TRANSACCIÓN AMADEUS

Desayuno: SR CBML
Merienda: SR CFML

TRANSACCIÓN TRAVELPORT

Desayuno: CBML
Merienda: CFML

TRANSACCIÓN SABRE (próxima activación 11jun)

Desayuno: CBML
Merienda: CFML

Business

A wide-angle photograph of an airplane cabin interior, showcasing a 1-2-1 seating configuration. The seats are white with high, curved backrests and are arranged in a staggered pattern. Each seat is equipped with a large, illuminated screen displaying a world map. The cabin features large windows along the right side, and the overhead storage bins are visible. The lighting is soft and blue-toned, creating a modern and comfortable atmosphere.

1-2-1

More space,
greater comfort



1 — 2 — 1

Spaciousness, comfort, relaxation. These are the sensations you experience when you enter the aircraft.

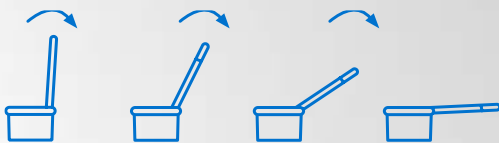
Thanks to the space between seats, the height of the cabin, the large windows and the full-flat seats in Business Class.





Full-flat seats

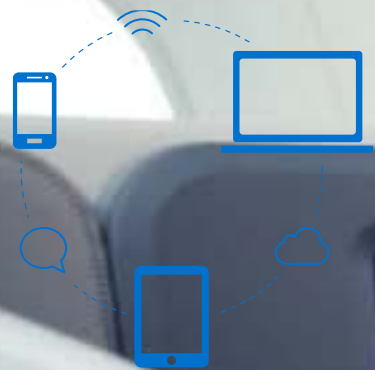
Everything you need, within reach.



Once onboard, you can enjoy a fully-reclinable seat, with a spacious design that offers privacy and flexibility.

A seat that is fully adjustable and specially created for your comfort: feel comfortable while you work on your laptop or enjoy our tasty menus, recline and relax while you have fun with our wide range of on-board entertainment options or lie down with the seat fully reclined to sleep peacefully as if you were in your own bed.





A connection without
any interruptions



Meal time

Healthy and natural

Amenity kit

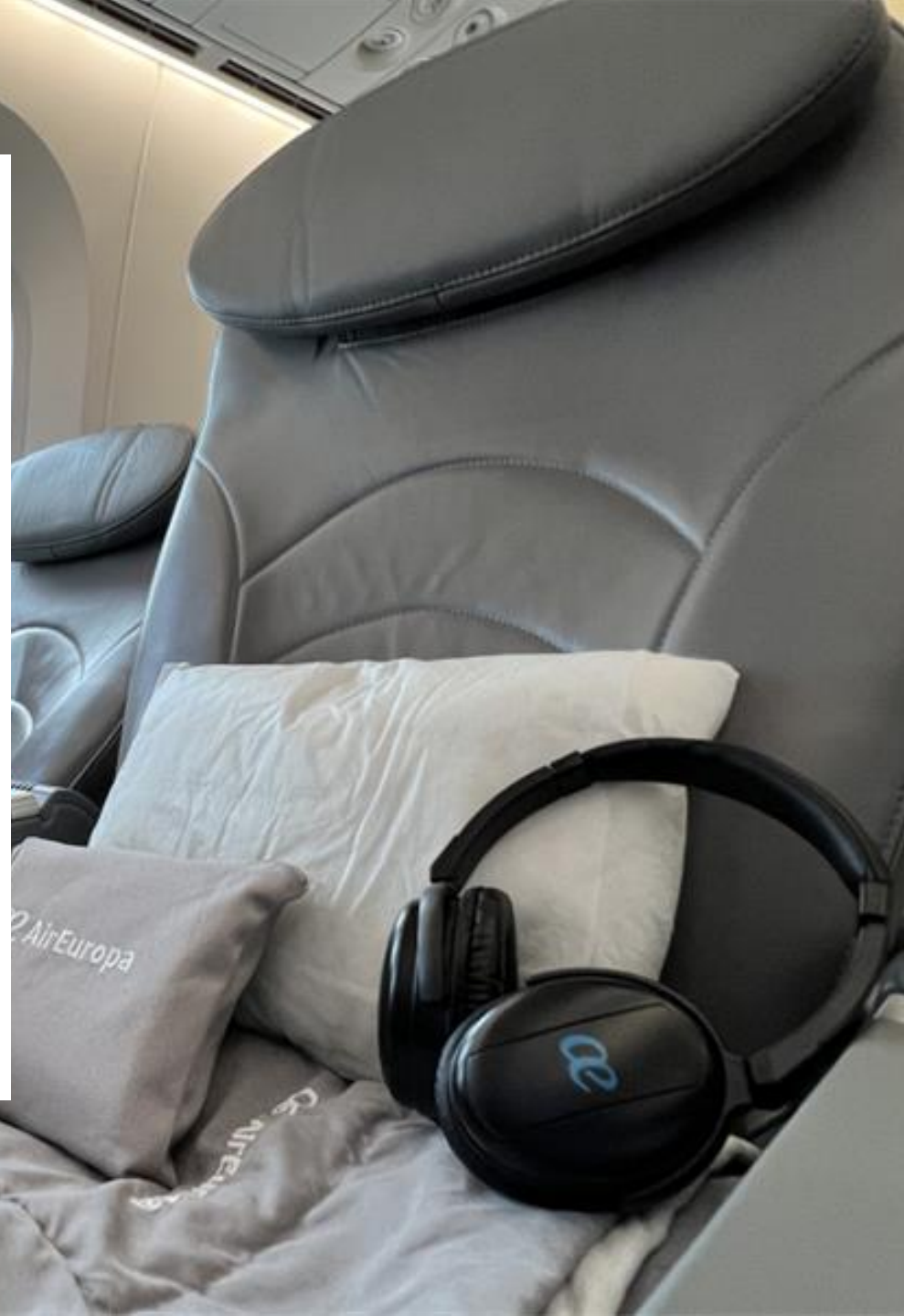
Everything is important in an airplane of this size, down to the last detail. And precisely, this small vanity case is full of small details for your personal care and hygiene.

A complete set of gifts to make the flight a more comfortable experience.



Premium

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Temporary For some flights from/to: CUN, SAP, VVI, PUJ, HAV, UIO, GYE & SSA

Booking class F



Better seats

Enjoy greater comfort with wider seats, with a seat pitch of 116 cm, footrests and 60% more reclining than the rest of the seats.



Special menu

Enjoy a unique dining experience and upgrade your menu on long-haul flights.



Amenity Kit

The Amenity Kit contains a blanket, pillow and toiletries gift bag.



Priority boarding

Save time at the airport and board first with your hand luggage.

Our Hub and connectivity

Air Europa flies to more than 50 destinations around the world

Air Europa has a strategic position at the Hub Adolfo Suárez Madrid-Barajas airport, connecting Spain and Europe with more than 20 destinations in America.

At the Madrid Hub, 170 Air Europa flights take off and land every day, which guarantee connectivity between all our routes.



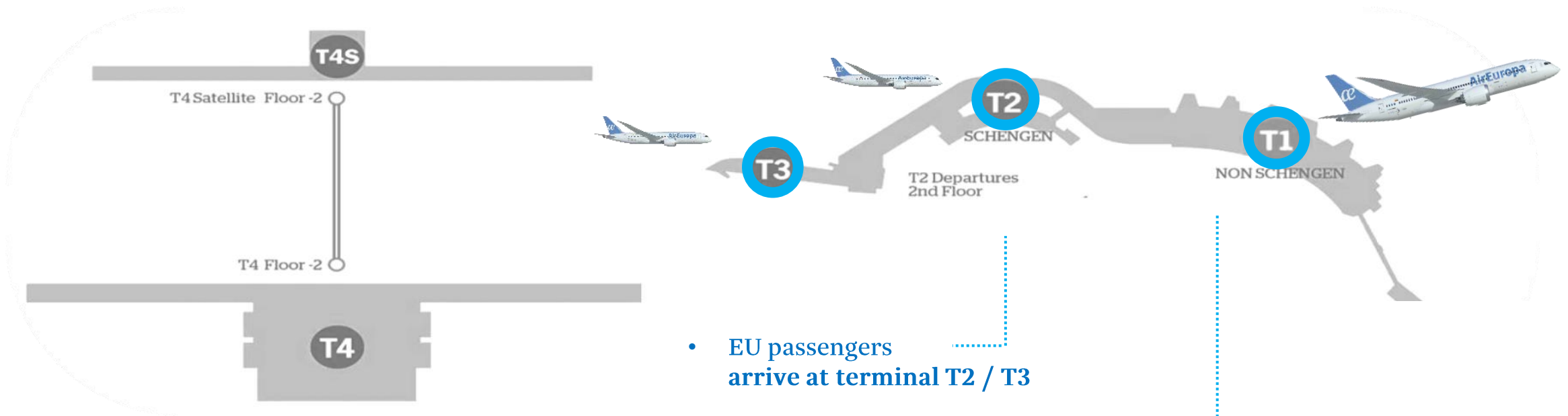


	Destination	Dep. Time	Arr. Time	Con. Time
AMS	MAD	11:00	13:40	

PTY	15:05	1:25	6 weekly flight
BOG	15:15	1:35	Daily flight
CUN	15:15	1:35	4 weekly flight
SSA	15:20	1:40	3 weekly flight
MDE	15:25	1:45	6 weekly flight
MIA	15:25	1:45	Daily flight
JFK	15:25	1:45	5 weekly flight
SDQ	15:35	1:55	Daily flight
HAV	16:10	2:30	Daily flight
CCS	16:20	2:40	5 weekly flight
PUJ	16:50	3:10	5 weekly flight

	Destination	Dep. Time	Arr. Time	Con. Time
AMS	MAD	19:00	21:40	

VVI	23:35	1:55	4 weekly flight
LIM	23:45	2:05	Daily flight
EZE	23:45	2:05	Daily flight
COR	23:45	2:05	3 weekly flight
ASU	23:55	2:15	6 weekly flight
SAO	23:55	2:15	Daily flight
MVD	23:55	2:15	4 weekly flight
SAP	1:35	3:55	2 weekly flight
UIO	1:40	4:00	4 weekly flight
GYE	1:40	4:00	5 weekly flight



- EU passengers arrive at terminal T2 / T3
- Intercontinental flights depart from terminal T1
- Very short and quick transfer time between terminal 1-3 (max. 20 minutes walking distance)

In terms of punctuality, MAD-Barajas is one of the TOP airports worldwide (OAG)

Suma



Air Europa Suma, our loyalty programme

Earn Suma Miles with every Air Europa or SkyTeam Alliance ticket or whenever you purchase products or services from our partners.

You can redeem your Suma Miles easily whenever you travel, with no restrictions on dates, routes or classes.

Your Level Miles will enable you to access the Air Europa Suma programme's highest categories: Silver, Gold or Platinum; with them you will be entitled to 50%, 75% or even 100% extra Suma Miles respectively.

Why become a SUMA member?

Generosity

We offer the programme with the most benefits. Whenever you fly with Air Europa, you will earn Miles for every euro spent on your ticket. However, you can also earn more Miles depending on your selected cabin class and current SUMA level.

Quality

Our main goal is for SUMA members to enjoy a wide range of advantages from the moment they start their flight. Therefore, the SkyTeam Alliance Sky Priority service is available throughout the airport so you can avoid queues, relax in VIP lounges, and enjoy priority baggage claim.

Accessibility

We provide different channels so you can contact us and we can answer all your questions. Please see the SUMA section on the Air Europa website and Air Europa app, or contact our exclusive Customer Service by calling 911 360 200 (if you are calling from Spain). See other countries [here](#).

Ease

There are no class, airfare, or date restrictions for Air Europa flights redeemed with your Miles. If a seat is available, use your Miles to reserve it.



How do I earn Miles?

Suma Miles are earned for every euro spent on Air Europa flights. The number of Miles you can earn also varies depending on the class in which you travel.

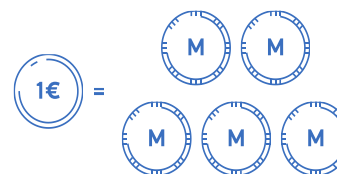
You also earn Suma Miles for flights taken with other airlines belonging to the SkyTeam Alliance. The number of Miles earned depends on the distance between the origin and destination and the ticket booking class.

We also have multiple partners through which you can earn Suma Miles. Hotels, car rentals, fuel, Air Europa Suma Visa card purchase, and a wide range of products and services to help you accumulate Suma Miles quickly.

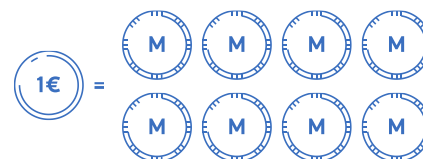
The Miles earned for each € paid are:

On domestic, European or African flights:

Tourist class: 1€ = 5 Miles

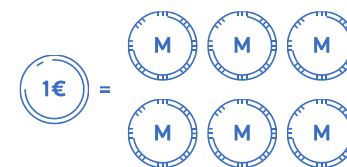


Business class: 1€ = 8 Miles

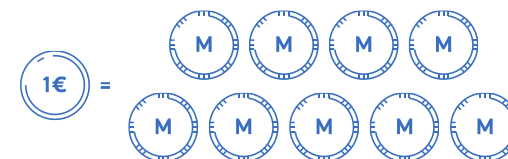


On intercontinental flights:

Tourist class: 1€ = 6 Millas



Business class: 1€ = 9 Millas



Where to use your Suma Miles

Book your next flight with Air Europa using your Suma Miles. You can purchase a flight in full with your Suma Miles at exclusive Air Europa rates or by combining Miles and cash.

You can also redeem your Miles for other products and services offered by our partners, including hotels, car rentals, and insurance.

Manage your flight booking at www.aireuropa.com or by calling the Air Europa Suma Customer Service: +34 911 360 200.



Airlines



Hotels



Rent a car and Fuel



Leisure and Experiences



Air Europa Líneas Aéreas
Evert v/d Beekstraat (The Base A) 1-34
1118 CL Schiphol – The Netherlands

+31 20 655 47 85
bookings.nl@air-europa.com
groups.nl@air-europa.com
sales.nl@air-europa.com

aireuropa.com

