

# Condor booking guide.

## NON-IATA: Bookings through Condor Extranet:

web-based booking engine through which Non-IATA sales of Condor flights and ancillaries can easily be processed under the dedicated partner agency account. The Extranet also serves our partners as perfect B2B information tool which is accessible 24/7. Simply go to [agent.condor.com](http://agent.condor.com) and register.

## NON-IATA: bookings through AirCenter 7 (AC7):

web-based booking platform for non-IATA sales of Condor flights under the dedicated partner agency account. Through this platform partner agencies can also perform post-sales transactions.

## Non-IATA: Bookings through API NDC connection:

As a bi-laterally contracted agent you can get connected directly or via an aggregator to our NDC content through our API interface. NDC is the latest technology based on the global industry standard. We work closely together with several leading aggregators, such as Travelfusion, Pyton, Paxport, Peakwork or Hitchhiker.

**IATA: Bookings through GDS:** As an accredited IATA agency you have access to our Condor content through all major GDS, such as Amadeus, Sabre, Galileo or Worldspan. Condor flights and fares can be issued via 881 Condor carrier plate / ticket stock.

Criteria	IATA	Non-IATA
Booking platform	GDS platform	Extranet/ AC7 / partner's own system
Last seat availability (last 4 seats)	no	yes
OAL interline connections	yes	yes
Advanced booking period	< 362 days	> 365 days
Ancillary content	yes	yes
Bi-lateral agency contract	no	yes
Tour operator fares	yes	yes
Net fares	yes	yes
Seamen fares	yes	no
Corporate fares	yes	yes
Ethnic fares	no	yes
Agent discount fares	no	yes
Settlement	via BSP	bi-laterally

## Condor Route Network



## Fares

**Published Fares:** accessible to all partner agencies.

**Tour Operator Fares:** discounted private fares for sales of Tour Operator packages with suitable fare conditions. (e.g. more flexible Ticket Time Limits)

**Corporate Fares:** private fares granting highly flexible fare conditions in all compartments.

**Consolidator Fares:** discounted private fares for Condor seat-only sales. Available on long-haul flights. Bookable exclusively through GDS booking systems.

**Seamen Fares:** private fares for Seamen with flexible fare conditions and increased baggage allowance to selected

destinations within the Condor network. Bookable exclusively through GDS booking systems.

**Cruise Fares:** private fares for Cruise passengers granting an increased baggage allowance on Condor flights to selected destinations. Bookable exclusively through GDS booking systems.

**Ethnic Fares:** private fares with increased baggage allowance on Condor flights to zones 1-4/6. Bookable exclusively through Non-IATA booking systems.

**Group Fares:** can be requested for groups of min. 10 passengers travelling together to a Condor destination.

## Flight compartments & Services on short & medium haul flights

Zones 1 & 2 & 6	Economy Light*	Economy Classic	Economy Best	Business Classic
<b>Additional personal space</b>	Not available	Not available	Not available	Free middle seat
<b>Cabin baggage</b>	Small bag (40 x 30 x 10 cm)	8 kg cabin baggage (55 x 40 x 20 cm) + small bag	10 kg cabin baggage + small bag	16 kg cabin baggage (2 pieces) + small bag
<b>Free baggage allowance</b>	Not available	20 kg	25 kg	30 kg
<b>Food &amp; Beverages</b>	€	€	Sandwich included	Taste the World menu included
<b>Alcoholic drinks</b>	€	€	€	Included
<b>Seat reservations</b>	€	€	€	Included
<b>Inflight Entertainment</b>	available	available	available	available
<b>Sports equipment</b>	€	€	€	1 piece included
<b>Rebooking</b>	Not available	€**	€**	€**
<b>Cancellation</b>	Not available	Not available***	Not available***	Not available***
<b>Rail &amp; Fly</b>	€	€	€	€

## Flight compartments & Services on long haul flights

Zones 3 - 5	Economy Light*	Economy Classic	Premium Economy	Business Classic
<b>Additional personal space</b>	Not available	Not available	Additional legroom	Lie-flat-seat (1.80 m in length)
<b>Cabin baggage</b>	8 kg cabin baggage (55 x 40 x 20 cm) + small bag (40 x 30 x 10 cm)	8 kg cabin baggage + small bag	10 kg cabin baggage + small bag	16 kg cabin baggage (2 pieces) + small bag
<b>Free baggage allowance</b>	Not available	20 kg 1 x 23 kg for zone 5	25 kg 1 x 32 kg for zone 5	30 kg 2 x 32 kg for zone 5
<b>Food &amp; Beverages</b>	Standard menu included	Standard menu included	Premium menu included	Gourmet menu included
<b>Alcoholic drinks</b>	€	€	Included	Included
<b>Seat reservations</b>	€	€	€	Included
<b>Inflight Entertainment</b>	Basic Entertainment	Basic Entertainment	Premium Entertainment	Premium Entertainment
<b>Sports equipment</b>	€	€	€	1 piece included
<b>Rebooking</b>	Not available	€**	€**	€**
<b>Cancellation</b>	Not available	Not available***	Not available***	Not available***
<b>Rail &amp; Fly</b>	€	€	€	€

\* Economy Light fare only bookable through Non-IATA systems \*\* with Flex option: only price difference \*\*\* with Flex option: refundable against additional charge  
Further information about our product can be found in our Extranet.

## Additional info for GDS requests:

1/ availability requests DE long-haul flights incl. OAL feeder (example LH)	2/ auto-pricing DE a/ published fares:	2/ auto-pricing DE b/ private fares:
Amadeus (1A): SN15JANZRHPUJ/ALH,DE	Amadeus (1A): FXP	Amadeus (1A): FXP/R,U
Sabre (1S): 115SEPZRHPUJ#LHDE	Sabre (1S): WP	Sabre (1S): WPPV
Sabre (1S): 115SEPZRHPUJ#LHDE	Worldspan (1P): 4P	Worldspan (1P): 4P*FSR.SR
Worldspan (1P): A15SEPZRHPUJ-LH-DE	Galileo (1G): FQ:N	Galileo (1G): FQ:P
Galileo (1G): A15SEPZRHPUJ/LH./DE		

### IATA/ GDS Helpdesk:

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### Non-IATA/ CFI Helpdesk:

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