



Who We Are



Company name	Korean Air Lines Co.
Website	www.koreanair.com
Business areas	Passenger, Cargo, Aerospace

Established in
March 1, 1969



Number of employees
20,965



Sales
€ 9.4 billion



Operating Income
€ 2.02 billion



Air fleet
156 fleets



Passenger transportation
10.85 million



Cargo transportation
1.70 million tons



Company History

Before 2000

1970~

March 1969

Established Korean Air

April 1972

Launched first passenger route (SEL-TYO-HNL-LAX)

October 1973

Opened Amsterdam sales office

1980~

June 1983

Opened Korean Air Flying School on Jeju Island

April 1989

Launched SEL-AMS first Passenger flight

1990~

March 1995

Acquired 100th aircraft (B747-400)

June 1991

Launched KE911/2 SEL-AMS Non-Stop (2/W)

After 2000

2000~

June 2000

Launched Sky Team with DL, AF, AM

June 2005

Ranked No.1 in international air cargo, 2004, IATA

February 2008

Started Korean language audio guide SVC at the Louvre

2010~

March 2014

Started 4/W flights SEL-AMS (D2457)

January 2018

Relocated to Incheon International Airport Terminal 2

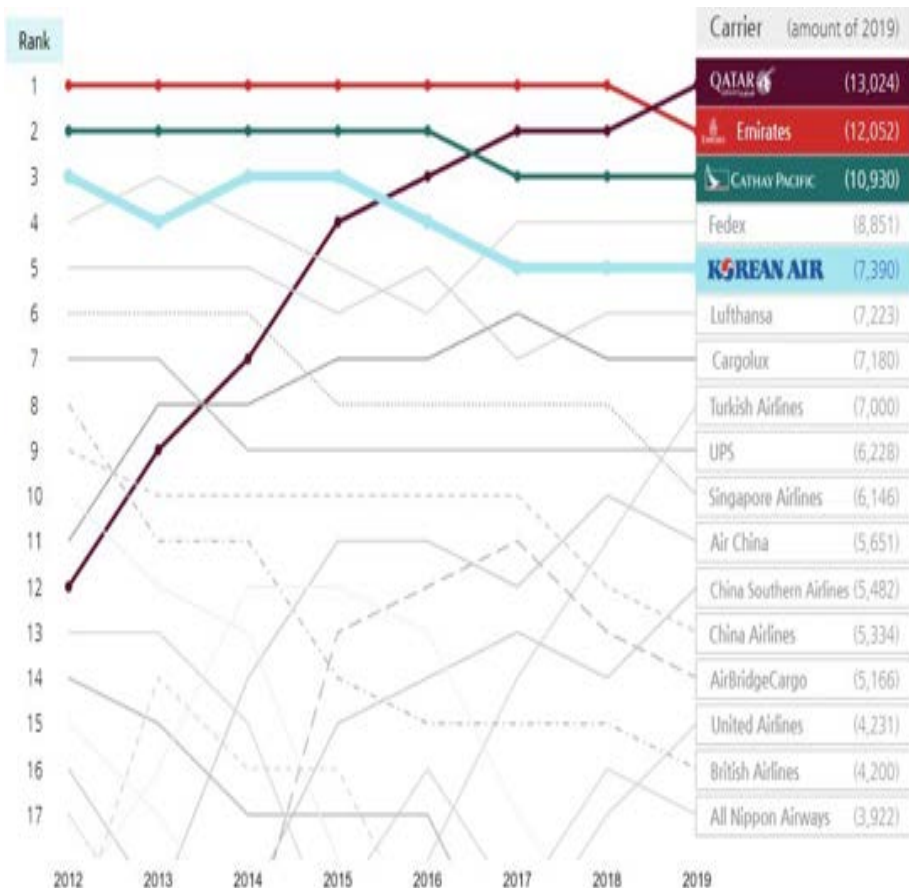
May 2018

Launched Korean Air-Delta Air Lines joint venture

June 2019

Hosted the 75th IATA annual general meeting

IATA Rankings



Our Fleet

Passengers Fleet 136

Wide body : 96



Airbus A380-800

Passenger: 10



Boeing 787-9

Passenger: 10



Boeing 747-8i

Passenger: 9



Airbus A330-200/300

Passenger: 30



Boeing 777-300ER/300/300ER

Passenger: 37

Narrow body : 37



Boeing 737-800/900/900ER/8

Passenger: 23



Airbus A321neo

Passenger : 4



Airbus A220-300

Passenger: 19

※ Freighter Fleet : Total 23 (B747F 4, B747-8F 7, B777F 12)

Winter Schedule 2023

- W23 : All routes Recovered

Route		S23	W23	Note
Nr of International routes	Europe	13	13	• AMS, CDG, LHR, FRA, ZRH • PRG, VIE, BUD • FCO, MXP, MAD, ICN, IST
	Southeast Asia	18	19	• BKK, MNL, SGN, SIN,HAN, DAD, CNX, DPS (11/W) • CGK, KUL, PNH, HKT, CXR, CEB, PQC (New), DEL, KTM, RGN
	Oceania	3	3	• AKL (Daily) • SYD (Daily) • BNE (Daily)
	Japan	13	12	• HND, NRT, OSA, KIX, NGO, FUK, CTS, OKA, OKJ, KIJ, KOJ, KMQ
	Total	47	47	

Transit with KE & KE TOP O&D's

- KE STPC SVC : Free Hotel Layover at ICN for transfers longer than 12hrs
✂ Staying longer than 12 hours, Request it 24 hours before arrival at ICN APT

AMS-ICN
1945 1535

Destination	ICN Departure	Local Arrival
HND	2040	2250
AKL	1815	0950
SYD	1855	0715
BNE	1945	0620
MNL	1835	2145
DPS	1740	2355
SGN	1805	2145
CEB	1850	2225



Departure	Local Departure	ICN Arrival
HND	0200	0450
AKL	1215	2030
SYD	0850	1745
BNE	0840	1740
MNL	0055	0600
DPS	0105	0920
SGN	2310	0610
CEB	0010	0535

ICN-AMS
1110 1715

13 EU destinations during W'23/'24



EU		W23							
DEST		A/C TYPE	WEEKLY FRQ	SKD					
CDG		74HI	7	ICN	1210	1830	CDG	2100	1705
LHR		77WI	7	ICN	1105	1630	LHR	1850	1605
FRA		789E	7	ICN	1130	1720	FRA	1930	1500
AMS		77WS	4	ICN	1110	1715	AMS	1945	1535
ZRH		—		—					
PRG		77WS	3	ICN	1110	1610	PRG	1840	1330
VIE		77WI	3	ICN	1205	1655	VIE	1840	1220
BUD		789E	3	ICN	1245	1735	BUD	1935	1415
Italy	FCO	77WS	5	ICN	1405	1935	FCO	2145	1700
	MXP	789E	3	ICN	1210	1805	MXP	2005	1530
Spain	MAD	789E	3	ICN	1210	1830	MAD	2130	1815
	BCN	789E	4	ICN	1205	1830	BCN	2035	1650
IST		332Q	4	ICN	1345	2015	IST	2145	1355

Prestige Suites



- No need to say, "Excuse me" when you want to leave your seat.



Personal monitor size
17inches (43cm)



Power supply device



USB port for charging



Seat pitch 75inches
(190cm)



Seat width 21inches
(53cm)



Seat reclining angle
180°



Prestige Suites (Business Class)

No need to "Excuse yourself" when you want to leave your seat.



Even aisle Suite in Prestige class has window acces!



Middle Suites for couples



Privacy wall between Suites



Award winning (87cm legroom) Economy class

- A comfortable environment 34inch (87cm) seat with slim, ergonomically-designed seats



Personal monitor size
10.6inches (27cm)



Power supply device



USB port for charging



Seat pitch 33-34inches
(84-86cm)



Seat width 17.2inches
(44cm)



Seat reclining angle
118°

*Transfer
Facilities & Services*



Passenger Terminal 1

2

Runway

1

Runway

Concourse

3

Runway

4

Runway

Cargo Apron

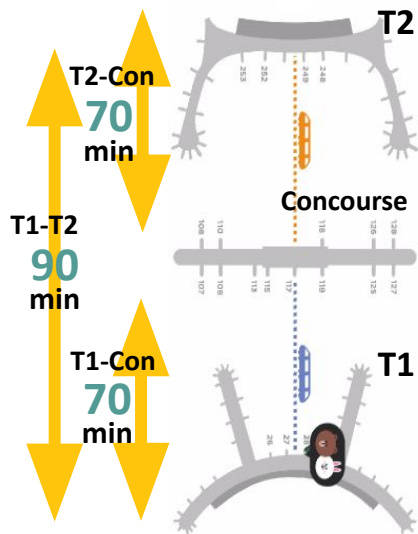
MRO

Passenger Terminal 2

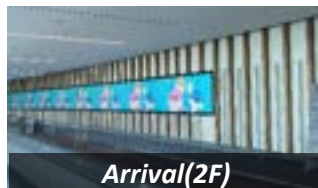


The color for **transfer signage** in ICN

GREEN



“ Transfer within Terminal – **MCT** is only **45 mins!**
Transfer between Terminals – **MCT** from **70 to 90 mins!** ”



When you need help, find **transfer guide desk in green!**

Transfer guide desk: 07:00~19:00 / (T1) 5 desks, (T2) 6 desks

“Do you need help while transferring? Ask me anything!”



Helpful Information



Waitlist / TL / Name change on request

- Waitlist can always be requested, TKT TL can be extended exceptionally
- TTL name change not allowed but typo error OK to correct FOC with copy of PSP sent as proof



Free seating in all classes and online checking

- Limited FOC seating possible upon Online checking
- Online checking available from 48hrs to 1hr before departure on KE operated flights



Contact Information

- Ticketing & reservation : 00 31 20 655 6333
- Email Address : amssm@koreanair.com
- Opening Hours : Monday - Friday from 9:00 ~ 17:00 (CET)

Kalmate

- Korean Air's Agency support website (www.kalmate.koreanair.com)

■ kalmate.koreanair.com/global/usa-gkhome?diag=80%2C240%2C130%2C196&cc=NL&lng=Europe&language=en_US

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 Excess Baggage

 Group Seat

 Group Price

COVID-19 Update Center
Find the latest information related to COVID-19 such as travel regulations worldwide schedules.



G A M S A H A M I D A
(Thank you)

